

Agenda

- A little about our Integrated Data System
- Legal philosophy & approach
- Challenges

DHS AT A GLANCE

We are responsible for publicly funded human services in Allegheny County*

- **Provide** services to 220,000 county residents
- Manage a total budget of approximately \$800 million
- **Fund** nearly 400 providers, for nearly 1,600 distinct services
- **Employ** approximately 1,000 staff within the largest county department

*2013 figures



Integrated Human Services Model

- Assistance for older persons with/without disabilities
- Child protective services
- Mental health services (including 24-hour crisis counseling)
- Drug and alcohol services
- Services for individuals with a diagnosis of intellectual disability
- Hunger services
- Emergency shelters and housing for the homeless

- Non-emergency medical transportation
- Job training/placement for older adults and adults on TANF/SNAP.
- Family support
- After school and summer programs for children
- At-risk child development and early education



Integrated Data Systems

Internal Sources

- Aging
- Child Welfare
- Community Service Block Grant
- Drug & Alcohol
- Early Intervention (partial)
- Family Support Centers
- HeadStart (partial)
- Homeless
- Housing Support
- Mental Health
- Intellectual Disabilities

External Sources

- Allegheny County Housing Authority
- Allegheny County Jail
- Birth Records
- Allegheny County Medical Examiner's Office
- Department of Public Welfare
- Housing Authority City of Pittsburgh
- Physical Health Claims (Medicaid)
- Juvenile Probation
- Pittsburgh Public Schools + 11 additional County School Districts
- Pre-trial Services
- Adult/family court

Potential Data Sources

- Early Childhood (PELICAN)
- Post Secondary Education
- Employment & Training
- Place and Incident Based Data

Our Story/Everyone's Story

- COMPAC 21
- A Human Services Department
- Human Services Integration Fund
- Strong Leadership
- Interest
- Money
- Analytic Capacity
- Find the Pain

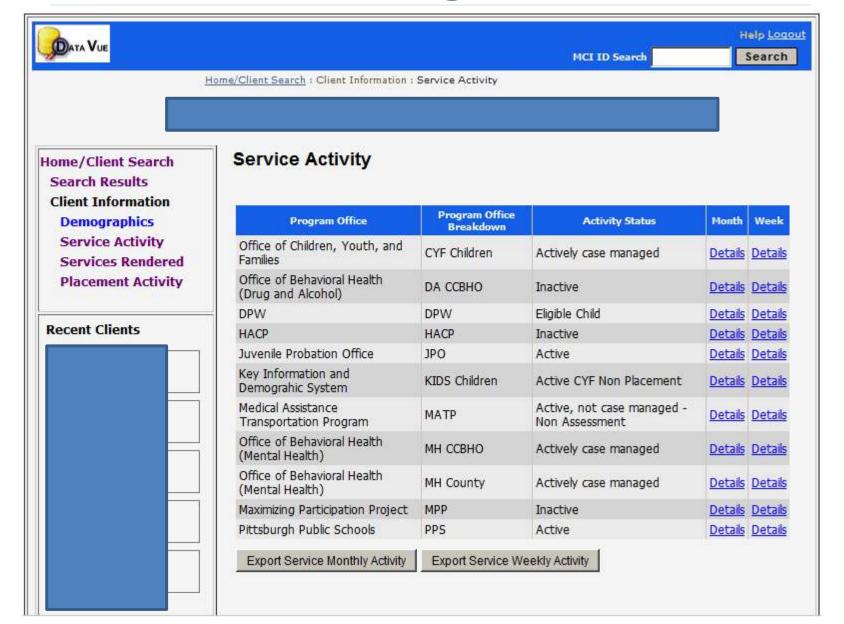
Organizational/My Viewpoints

- DHS provides an integrated set of services
- Consumers are "Consumers of DHS"
- DHS data
- Get data where it needs to be
- Community resource: It's our job to share & democratize data
- We need to do more shaming



Individual Care Management Decision Making Research **Community Use** Open Government/Open Data

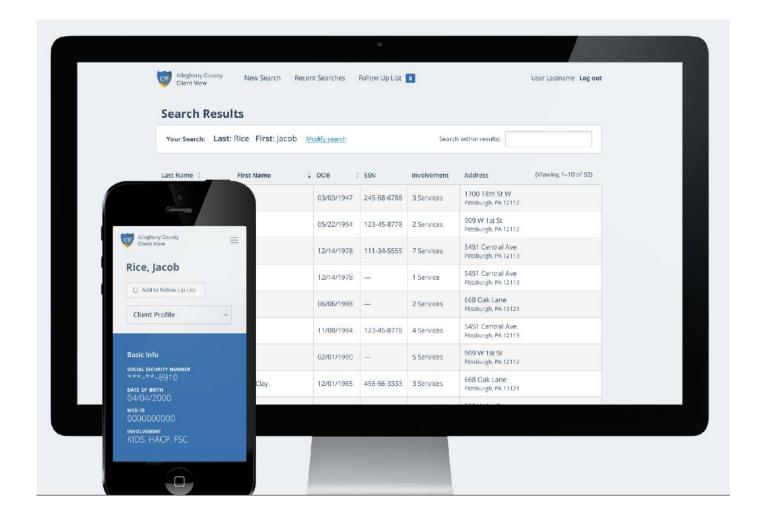
Data to Integrate Care



Client View

Information Type	ACDHS Staff	DHS Clients	Providers to DHS
Client Information	Yes	Their own	Yes (if claimed & approved)
Services Received	Yes	Their own	Yes (if claimed & approved)
Assessments & Plans	Yes	Their own	Yes (if claimed & approved & < 1 yr old)
eDocuments	Yes	Their own	Yes (if claimed & approved & < 1 yr old)
Client's Workers	Yes	Their own	Yes (if claimed & approved)

Client View - New Design

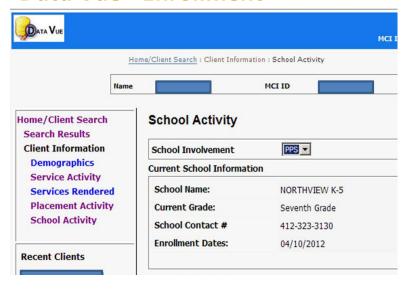


Data To Improve Care

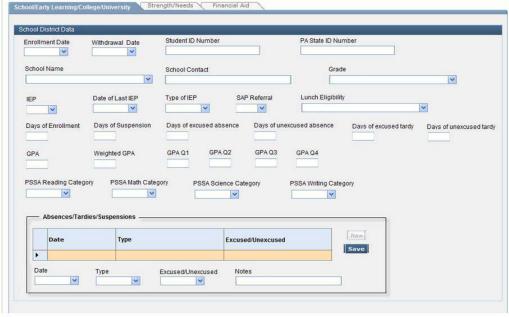
Direct Service Staff Access to Child-Level Data

Up-to-date education information (where legal)

Data Vue - Enrollment



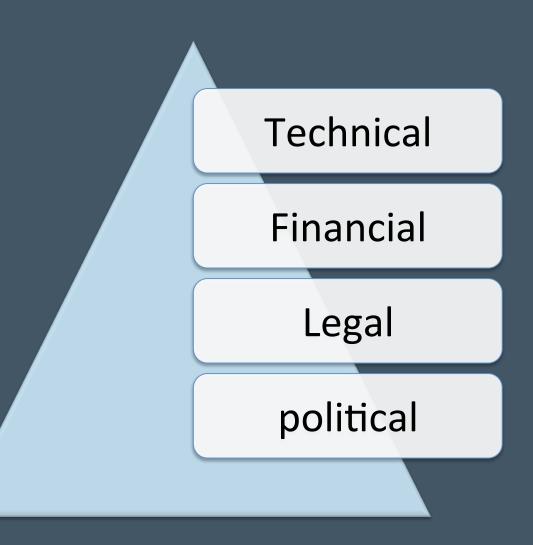
KIDS - Education Records



Legal Governance

- On who you are?
 - Government
 - University
 - Non-profit
- Purpose
- On what you control
- What culture and context will allow
- Probably some other stuff

Every Initial MOU



Differing Levels of Input/Control







Public Schools

Jail/Courts Medical Examiner

Governance at the Data Source

Data Source	Mechanism	Governance	Data Use	Context/ Culture
Drug & Alcohol Records	Internal; no data sharing agreement	DHS State?	Individual Research Aggregate	Internal & External Concern
Court Data	No Formal Agreements	Informal	Individual Research Aggregate	Relationships/ analytic contract
Early Childhood	Can't get it	Held by multiple parts of state government	Research Aggregate	Illegal Legislature No Capacity
Pittsburgh Public Schools	Formal MOU	Formal, Multiple Levels	Individual Research Aggregate	Community Interest/ Concern

Legal Issues

- There's no such thing as the county or state departments
- Get expert help for legal issues
- Get expert help for security
- Have an IRB-type process for research
- Develop templates for data sharing/MOUs
- Manage dissent
 - Providers
 - Workforce
 - Community
 - Leadership

Managing Dissent - Communicating Clearly

DHS believes that sharing protected information is important, and at times critical, for care.

DHS has a right to client protected information in its role as contracting entity.

From a feasibility perspective, it is not possible to obtain consent for re-disclosure of client information in a way that will facilitate expedient treatment and coordination of care.

As a government service coordination and oversight entity, DHS may re-disclose protected information for the purposes of treatment and treatment coordination

Current Challenges

- When to revisit informal agreements and old MOUs
- Implementing/monitoring security standards
- Obtaining data from the State
- I think we need to do more shaming
- People still don't think this is legal/ethical
- Liberating the data/Open government movement

School District Sharing

MOU I: One-way data sharing: School district data to DHS

- Directory information
- Educational outcomes for all kids action research agreement
- Educational outcomes for kids for whom DHS is the legal custodian
- Consent

MOU II: DHS Data to school district

- Child Welfare, students who are adjudicated dependent
- Homelessness services